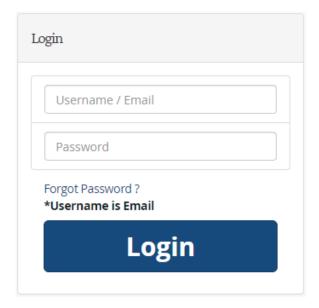
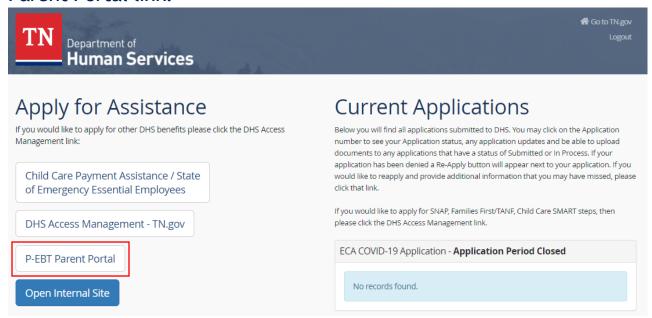
Parent Portal Resource Guide

Relief Portal

To login to the P-EBT Parent Portal, you will need to login to the DHS Relief Portal. Enter a valid username/password and click Login.

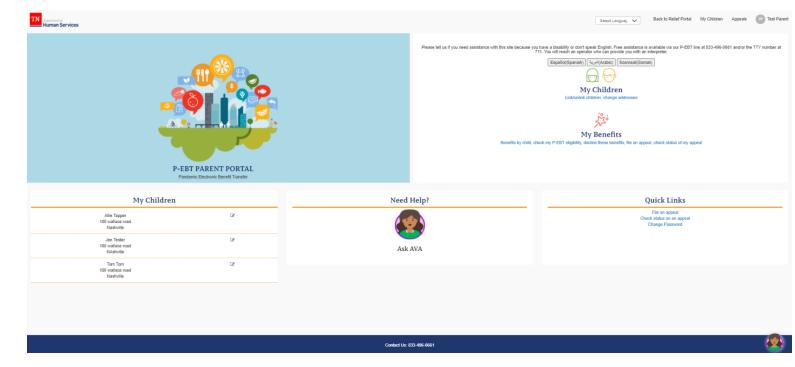


You will be brought to the DHS Relief portal and will click on the P-EBT Parent Portal link.



In the Parent Portal, there are 3 main sections:

- 1. **My Children:** This is where you will Link/Unlink children to your account. You can also change the address for any linked child(ren) if needed.
- 2. **My Benefits:** You can view the benefits for each child linked to your account. You will be able to file an appeal if needed and check on any existing appeals status.
- 3. **Need Help:** AVA is available to provide answers to questions regarding the School Portal.



My Children

Click on the My Children link to be taken to a form that allows you to Link/Unlink children to your account and also update addresses if needed.

Please tell us if you need assistance with this site because you have a disability or don't speak English. Free assistance is available via our P-EBT line at 833-496-0661 and/or the TTY number at 711. You will reach an operator who can provide you with an interpreter.



Link/unlink children, change addresses



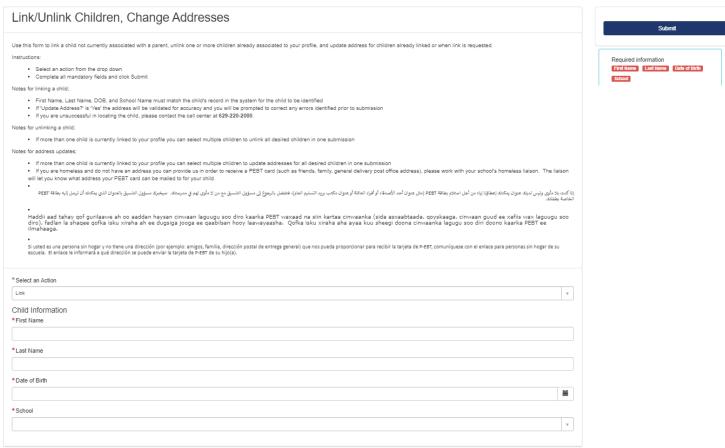
Benefits by child, check my P-EBT eligibility, decline these benefits, file an appeal, check status of my appeal

My Children

Irene Student 7805 Lane St Whitesburg (B)

Link/Unlink Children, Change Addresses

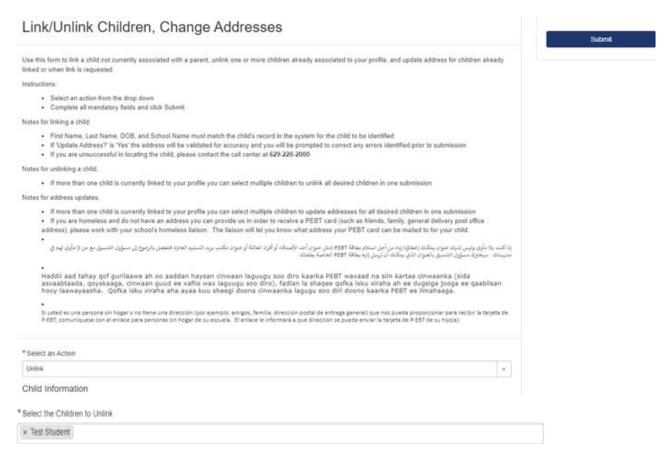
 Link Child – Fill out the form with the appropriate information and click Submit.



2. You will be returned to the main Parent Portal. After a few seconds you should see the child you just linked listed in the My Children, section indicating the child has been linked to your account.



 Unlink Child – Fill out the form with the appropriate information and click Submit.

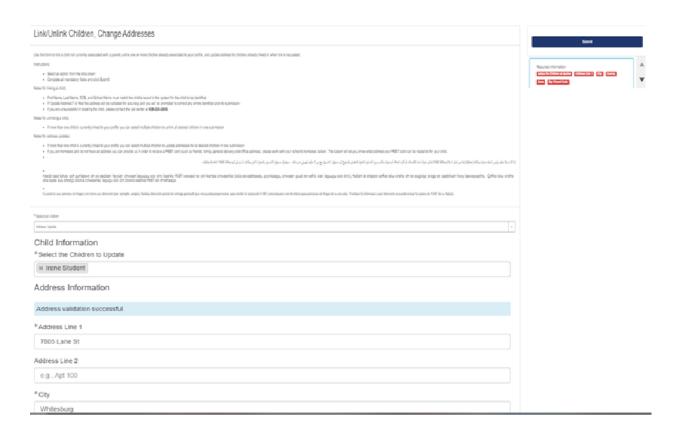


4. You will be returned to the main Parent Portal. After a few seconds you should see the child disappear in the My Children section, indicating the child has been unlinked from your account.



5. Change Address – Fill out the form with the appropriate information and click Submit. You can select any child you have linked to your account, and you can update multiple addresses at once by adding multiple children in the Child Information box.

Note that when you enter a new address, the system will validate it before accepting it. Correct errors as needed based on the error messages. You will not be able to Submit until a valid address is entered.



6. You will be returned to the main Parent Portal. After a few seconds you should see the address for all the children you selected above change in the My Children section.

B

My Benefits

Click on the My Benefits link to be see your linked child(ren)'s available benefits.

Please tell us if you need assistance with this site because you have a disability or don't speak English. Free assistance is available via our P-EBT line at 833-496-0661 and/or the TTY number at 711. You will reach an operator who can provide you with an interpreter.



Link/unlink children, change addresses



Benefits by child, check my P-EBT eligibility, decline these benefits, file an appeal, check status of my appeal

1. This page will you show you the eligible benefit amounts available for each child per month. You can also decline P-EBT benefits for your child(ren).

My Children

2007		ry, 2022 \$52.74
tudent Meadow 2007	view Middle April,	, 2023 \$52.74
tudent Meadow 2007	view Middle Januar	ry, 2021 \$52.74
tudent Meadow		1, 2022 \$52.74
	destudent Meadow destudent Meadow destudent Meadow destudent Meadow	detudent Meadowview Middle April, detudent Meadowview Middle Januar detudent Meadowview Middle Januar detudent Meadowview Middle March

Decline Benefits

- The amount shown for May, 2020 includes benefits for March, April, and May 2020 and should match the total amount shown for all 3 months in your ConnectEBT account.
- The amount shown for September, 2020 includes benefits for July, August, and September 2020 and should match the total amount shown for all 3 months in your ConnectEBT account.

2. From Quick Links, you can file an appeal, check on the status of an existing appeal, and change your login password.

Quick Links

File an appeal Check status on an appeal Change Password

Need Help

Click on AVA, a virtual assistant, to get specific answers if you need help.

Need Help?



Ask AVA